## **Campsite Bookings**

## **Booking Process**

- All bookings to be made 24hrs in advance via Phone (01277 212784 opt1) or email enquiries@thriftwood.org.uk
- A campsite may be requested or one will be allocated for you. We will allocate campsites to a toilet hub.
  - Family unit / bubble will have sole use of campsite
- Payment must be made via Bank Transfer or Card at time of booking
- A gate code will be issued for the duration of your stay.
- Family units camping only
  - NO GROUPS OF INDIVIDUALS ALLOWED
- Caravans / Campervans by arrangement only.
- 4 levels of camping
  - o Green Field No toilets or showers (customer must bring own toilet) £5.50 pp
  - o Bronze Campsite & sole use toilet £7.50pp
  - Silver Campsite, sole use toilet & shower £10pp
  - o Gold Building, campsite, toilet & shower £80 + £10pp
  - Electric £3 per day
- Do not book if feeling unwell, or have symptoms of Covid-19 or if anyone in your house has symptoms.
- Fire Safety. Each group must provide 2 Fire Buckets as no on-site facilities are available.
- Bring Facemasks and hand sanitizer per person

## <u>Arrival Process</u>

- Do not arrive if feeling unwell, or have symptoms of Covid-19 or if anyone in your house has symptoms.
- Customers should arrive as a family unit to avoid excessive vehicle activity.
- Customers to use hand sanitizer before using entrance key pad (Code issued to them on booking)
- Drive directly to your site, sticking to any one way systems & Speed limits.
- Keep car parked by site entrance to avoid over crowding

## **On-site Process**

- Keep 2m from other customers whilst on site and while making your way around site going to and from your allocated activities.
- Family units may be closer than 2m on activities / camping.
- Activity time is reduced from 10am to 5pm.
- Activities will have signs and distancing markers, please use these.
- Please follow any one-way signs.
- If you have to pass someone who is not in your family unit, and the gap is less than 2m, pass back to back.
- Bring facemask and sanitizer and use when approriate.
- NO SITE TOILETS ONLY USE ALLOCATED TOILET
- Hand washing stations are outside Reception, Activity Toilet and Lake Toilets,
  - Hands to be washed before and after activities
  - Hands to be washed after using toilets
  - Hands to be washed before and after using water taps.
- Water taps are not to be used for washing.
- ALL Rubbish to be placed in bins provided.
- Use Elsan emptying point (Clark Walk) to empty camp loos
- NO LOUD MUSIC

- NO NOISE AFTER 11PM
- FIRES ONLY IN DEDICATED AREAS / ALTAR FIRES
  - Use gloves to collect wood from wood piles
  - O No felling or removing wood from trees / bushes
  - o 2 Fire Buckets Required
- Toilets / showers will be deep cleaned before and after your stay. Also mid-week for week bookings.
- Do not access occupied sites
- Loss / Damage to equipment / facilities or campsites will be charged