# Activity Bookings

## Booking Process

- All bookings to be made 24hrs in advance via Phone (01277212784 opt1) or email enquiries@thriftwood.org.uk
- Session duration is 1 hour – including temperature checks, safety briefing and any cleaning.
- An activity time must be booked, or one will be allocated for you.
- Payment must be made via Bank Transfer or Card at time of booking
- A gate code will be issued for the day of activity, valid for one day only
- NO GUESTS (Paying or non-paying)
- No under 16's without adult supervision
- No toilet facilities available
- Do not book if feeling unwell, or have symptoms of Covid-19 or if anyone in your house has symptoms.

## Arrival Process

- Do not arrive if feeling unwell, or have symptoms of Covid-19 or if anyone in your house has symptoms.
- Customers should arrive on their own unless they can prove they are travelling with someone they live with
- Customers to use hand sanitizer before using entrance key pad
- Customers to drive directly to Car Park
- Park in carpark keeping 2m from other customers
- Wash hands at outdoor sink outside reception
- Use signs to go to booked activity
- Keep 2m from other customers while on activity and while making your way to and from your allocated activity.
- Customers may be from other families so long as they maintain social distancing.
- Family units may be closer than 2m on activities.
- Activity time is reduced from 10am to 5pm.
- Activities will have signs and distancing markers, please use these.
- Please follow any one-way signs.
- If you have to pass someone who is not in your family unit, and the gap is less than 2m, pass back to back.
- Bring face mask and sanitizer and use when required.
- NO ALCOHOL.
- NO TOILETS
- ALL Rubbish to be taken home.

Hand Wash Station to be used before session

Please wait at a cone (could
be logs):



When called, please seat 2m apart:

(Families can be closer)



Leave by the marked route and use collection area if required:

Exit between the yellow bin and the activity store. Wash hands before leaving.